



Rita und Kaspar Pfeiffer-Schneiter – Waldeggstrasse 30 – CH-3803 Beatenberg

Tel. ++41 (0)338411941

E-Mail: info@hotel-beausite.ch – www.hotel-beausite.ch

These General Terms and Conditions of Business regulate the legal relationship between the guests and Hotel Beausite with its registered office in Beatenberg.

1. conclusion of contract

The contract shall come into effect upon the unconditional acceptance of the Guest's reservation by the Hotel, as a rule upon receipt of the reservation confirmation signed by the Guest. In exceptional cases, a reservation can also be made verbally.

If the Guest making the reservation registers further guests, he shall be liable for the entire invoice amount resulting from the reservation.

2. services

The concrete services of the hotel depend on the confirmation of the reservation.

If the Guest requests services that are not provided by the Hotel itself, the Hotel acts merely as an intermediary. These services shall be invoiced separately.

3. prices and payment obligation

The prices result from the confirmation or the price list. The Hotel shall be entitled to demand a reasonable down payment upon conclusion of the contract. The down payment shall be credited against the owed Hotel price or any cancellation costs. Instead of a down payment, the Hotel may also demand a credit card guarantee and secure it by making a reservation on the credit card. The final invoice/total invoice shall be paid at checkout in cash in Swiss Francs or by credit card accepted by the Hotel.

4. conditions in case of cancellation or no-show (no-show)

If the guest withdraws from the contract, the following cancellation costs must be paid:

Cancellation conditions:

Cancellation free of charge up to 3 days before arrival, Jan 1-May 15, up to 7 days before arrival, May 16-Dec 31. Later cancellations or no-shows will be charged at 100% of the total price.

We recommend our guests to take out cancellation insurance. See Cancellation Cost and Fog Insurance. The arrival of the cancellation at the hotel is decisive for the calculation.



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5. room occupation and return

The rooms are available from 15.00 on the day of arrival.

On the day of departure the rooms are to be vacated by 11.00 noon. In the event of late arrival, the hotel must be notified, otherwise the hotel is entitled to pass on the room.

The Guest is not entitled to a specific room, unless otherwise agreed.

The rooms may only be used for the agreed purpose of accommodation. The Hotel shall be entitled to terminate the contract without notice if the contract has been concluded under false or misleading information or if the room is not used in accordance with the contract. We strongly recommend that you take out cancellation insurance.

6. liability of the hotel

The Hotel shall be liable for the property brought in by guests in accordance with the statutory provisions (OR 487), up to a maximum of CHF 1000. Liability claims shall expire if the Customer does not notify the Hotel immediately after becoming aware of the damage. The Hotel shall not be liable for slight negligence.

The Hotel shall not be liable under any legal title for services that it has merely procured for the Guest (clause 2). Should the Guest suffer any damage or be dissatisfied with the Hotel's services, the Guest shall notify the Hotel thereof without undue delay, otherwise the Guest shall no longer be entitled to assert any rights. All claims against the Hotel shall become statute-barred within 6 months after the end of the Contract, unless longer periods are provided for by mandatory legal provisions. Wake-up orders shall be executed by the Hotel with the greatest care.

Claims for damages, except for gross negligence or intent, are excluded. Insofar as the Customer is provided with a parking space in the multi-storey car park or in a Hotel car park, even if a fee is charged, this shall not constitute a safekeeping contract. The Hotel shall not be liable for loss of or damage to motor vehicles parked or manoeuvred on the Hotel's property or their contents, except in cases of intent or gross negligence. This shall also apply to the Hotel's vicarious agents or to towing of the vehicle through the hotel.

The non-contractual liability is governed by the statutory provisions, subject to further limitations of liability and exclusions of liability in accordance with these General Terms and Conditions.



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7. further provisions

Applicable law: Swiss law is applicable to the legal relationship between the guest/booking office and Hotel Beausite. The invalidity of individual provisions of the contractual relationship shall not lead to the invalidity of the entire contract.

Interlaken is agreed as the place of jurisdiction, whereby the Hotel Beausite remains free to sue at the defendant's place of residence.

Beatenberg, 1 November 2020

Hotel Beausite

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